

A close-up photograph of a male worker in a workshop. He is wearing a black beanie, safety glasses, a dark blue long-sleeved shirt with a high-visibility yellow-green reflective vest, and blue nitrile gloves. He is focused on his work, using a metal tool to adjust a component on a trailer axle. The background shows a blurred workshop environment with a large tire and other equipment.

TRAILCON

**Introducing Trailcon
TRAILERCARE Maintenance**

FLEXIBILITY. CHOICE. CONTROL.

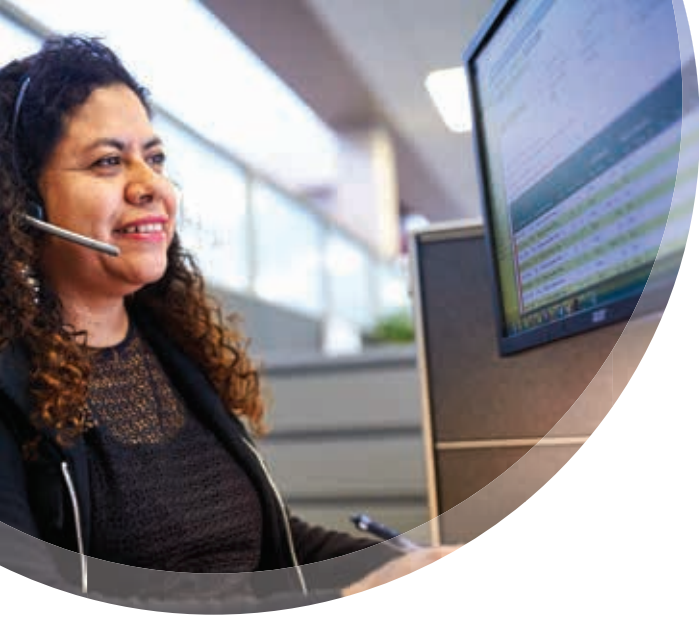
TRAILERCARE BY TRAILCON

Whether you own or lease your trailers, prioritizing maintenance is paramount in fleet management - and it can also be one of the most demanding aspects. Breakdowns are inevitable, maintenance expenses are on the rise, and downtime can significantly disrupt your operations. Transform maintenance into a strategic advantage with TrailerCare, offering top-notch, adaptable solutions tailored to your industry. TrailerCare provides a diverse array of solutions designed to suit your fleet's specific requirements.

Choose the plan that aligns best with your needs, secure in the knowledge that, regardless of your decision, you'll enjoy faster repair turnarounds, enhanced communication, and transparent billing processes.

The decision is in your hands. Our versatile solutions enable you to have your maintenance conducted at any of our Canadian locations, a mobile location or conveniently at your own site.





TRAILERCARE Maintenance Solutions

- **TRAILERCARE FULL-SERVICE MAINTENANCE**

An all-inclusive maintenance package that provides comprehensive coverage for all your service and repair requirements.

- **TRAILERCARE PREVENTIVE MAINTENANCE**

Delivers routine preventative maintenance to maintain the efficiency of your vehicle fleet, detect and address problems proactively to prevent breakdowns.

- **TRAILERCARE BASIC MAINTENANCE**

Experience unparalleled flexibility in trailer fleet maintenance. Customize your contract and pay only for the services you require, precisely when you need them.

<u>SERVICE FEATURES</u>	TRAILERCARE FULL SERVICE	TRAILERCARE PREVENTATIVE	TRAILERCARE BASIC
Preferred Labour Rates	✓	✓	✓
Preferred Sublet Charge	✓	✓	✓
24/7 Roadside Assistance Dispatch	✓	✓	✓
One Simple Monthly Payment	✓	✓	✗
Preferred Rental Rates	✓	✓	✗
MyTrailcon Portal Access	✓	✓ Limited Functionality	✗
Fleet Upload	✓ With Ownership	✓	✗
PM Scheduling	✓	✓	✗
PM Tracking	✓	✓	✗
Reporting	Custom	Standard	Basic
Itemized Repair Orders	✓ Trailcon/Sublet	✓ Trailcon Only	✓ Trailcon Only



Maintenance How and Where You Need It

We offer our TrailerCare solutions in three flexible formats, allowing you to choose what best suits your business needs:

Trailcon Shop Services: Known as the industry's finest in maintenance, Trailcon is equipped with world-class technology, diagnostic tools, and repair equipment at our shops.

On-site Services: If you lack the time or resources to operate your own maintenance facilities, our trained professionals can assist in establishing a cutting-edge shop at your location or take charge of managing your existing yard.

Over the Road Mobile Maintenance: When visiting us isn't feasible, a certified Trailcon trailer technician arrives at your location in a fully equipped, customized maintenance truck to keep your fleet on the road.

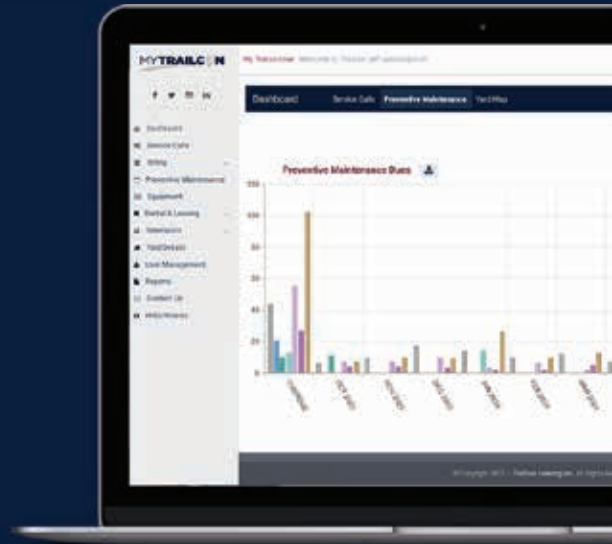


24/7/365 Roadside Assistance Across North America

Navigate any road with confidence. Our dedication to your success extends beyond the lease agreement. Trailcon has an in-house team of knowledgeable, licensed technicians, as well as Client Success Specialists available 24/7 to maximize the uptime of your fleet. Our team provides roadside assistance across North America, ensuring seamless operations and stress-free journeys.

Real-Time insight into your fleet through MYTRAILCON

MyTrailcon, is a dedicated online platform designed with security and user-friendliness in mind, exclusively for our valued Trailcon customers. This portal guarantees smooth and transparent communication, enhancing your overall experience with us. Take charge of your fleet management with ease and efficiency.



KEY FEATURES:



Dashboard: Obtain an immediate snapshot of recent activities, encompassing service calls, upcoming preventive maintenance for the next 12 months, and the precise locations of your units parked within Trailcon's yards.



Service Call Management: Create new services tickets, track and monitor the progress of your service requests and access your complete labour history.



Preventive Maintenance Reminders: Keep your fleet on the road by staying informed about upcoming Preventive Maintenance (PM) schedules.



Yard Details: Gain visibility into all trailers located in Trailcon yards, empowering you with real-time information about your assets.



Billing: Access and review your invoices effortlessly, simplifying your billing process.



Rental and Leasing Insights: Stay informed with detailed inbound and outbound inspection reports, giving you a comprehensive view of your leased assets.

ADDITIONAL ADVANTAGES OF TRAILERCARE:



Tire Service with Michelin: The Michelin partnership revolutionizes tire solutions at Trailcon. This alliance enables us to provide unparalleled services directly to our customers' yards, including roadside assistance. In addition to exceptional support, clients receive insightful reports for potential cost savings.



Purchasing Power: Our Purchasing power allows us utilize OEM Quality parts while keeping your maintenance costs to a minimum.



Parts Containers: Parts Containers have been strategically placed across yards, nationally, allowing our technicians to access everything they require on-site, ensuring faster repairs and efficient service for your needs.

How **TRAILERCARE** Maximizes Your Fleet's Overall Efficiency

No matter which TrailerCare Maintenance product you select, rest assured that you're benefiting from the top-tier maintenance service in the industry. Your fleet receives support from certified technicians equipped with the latest diagnostic and repair technology available, resulting in improved fleet uptime.

CERTIFIED TECHNICIANS

Trailcon technicians are professionally trained and certified in trailer maintenance



UPTIME

Experience over 95% uptime with a trailer maintained by Trailcon



TECHNOLOGY

The diagnostic and repair tools we utilize are the latest advancements in the transportation industry



PREVENTATIVE MAINTENANCE

PM notifications scheduling to avoid the avoidable breakdowns



FLEET OPTIMIZATION

MYTRAILCON

Real-Time insight into your fleet through the MyTrailcon Portal



VALUE ADDED SERVICES

Our Purchasing power allows us utilize OEM Quality parts & tires to keep your maintenance costs to a minimum.



How **TRAILERCARE** Maintenance Delivers For You

With our TrailerCare Maintenance service, we prioritize saving your valuable time and money, ultimately boosting your bottom line. We understand the importance of having access to maintenance services exactly when and where you need them, ensuring a worry-free and hassle-free experience.



HERE'S HOW WE ACHIEVE THESE GOALS:

- **Predictable Costs:** By providing you with the ability to predict the exact cost of services well in advance, we help you with budgeting and eliminate any surprises.
- **Preferred Rates:** As we negotiate rates for services at the beginning of your contract, and considering that all the work is completed by Trailcon, we can offer you lower rates compared to other providers.
- **Highly Trained Technicians and Best Equipment:** Our highly-trained technicians work with the latest technology-driven tools to efficiently keep your fleet on the road, minimizing downtime and maximizing uptime.
- **Extensive Network of Service Locations and Mobile Technicians:** Regardless of where your vehicles travel within Canada, our extensive network ensures that expert service is never far away, either at one of our locations or with our mobile technicians.
- **Fleet Management Portal with MyTrailcon:** Our advanced Fleet Management Portal, MyTrailcon, provides you with easy and quick visibility to track your trailer's performance and schedule, offering unparalleled transparency and control.
- **Access to Real-Time Reporting Data:** Trailcon provides you with real-time maintenance data, including automated alerts, notifications, and scheduled maintenance appointment information. This enables you to leverage the data to your advantage and make informed decisions.

Choose TrailerCare Maintenance from Trailcon to benefit from these features and enjoy a streamlined, cost-effective, and efficient maintenance experience for your fleet.



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